

Activity Identification Card – Passenger International Transportation by Buses

Legislation	Executive Council Resolution No. (47) of 2017 Regulating the Activities of Transportation by, and Rental of, Vehicles in the Emirate of Dubai, its amendments, and its executive regulation. Administrative Resolution No. (329) of 2024 on Adding the Activity of Passenger International Transportation by Buses		
Activity Name	Passenger International Transportation by Buses	Activity Code	RTA: 539 Department of Economy and Tourism: 4922001
Activity Description	Transporting passengers by buses on regular international lines based on fixed times by stopping at specific stations or upon request.		
Activity Concerned Department	Public Transport Agency - Planning and Business Development Department - Passenger Transport Activities Monitoring Agency	Licensing Agency	Licensing Agency - Commercial Transport Activities Department - Driver Licensing Department
Authorities to be referred to before obtaining a permit	<ul style="list-style-type: none"> - Licensing bodies (Department of Economic Development in Dubai - Free Zones and Development Areas) - Public Transport Agency (Planning and Business Development Department) - Licensing Agency (Commercial Transport Activities Department - Driver Licensing Department) 		
Authorities to be referred to after obtaining a permit	Ministry of Energy and Infrastructure		
Fees	New License: AED 1000 Permit License: AED 1000		
Conditions and Procedures for Permit Issuance	<ol style="list-style-type: none"> To have the Permit issued, the applicant is required to obtain the initial approval of the Licensing Authority in the Emirate. The owner of the Establishment, or his/her legal representative, is to submit the Permit application prepared by the RTA through its approved service provision channels, accompanied by the following documents: <ol style="list-style-type: none"> The initial approval to carry out the activity issued by the Licensing Authority in the Emirate for new Establishments, or a copy of the valid commercial license for existing Establishments. The approval from the competent authority to carry out the activity, if the applicable legislations require obtaining such approval. A copy of the valid passport or identity card of the establishment's owner and all partners, in addition to a copy of the valid residence voucher for the non-citizen partners. 		

	<ol style="list-style-type: none"> 1. An undertaking to abide by the conditions and requirements necessary to carry out the Activity for which the permit is required.
<p>Requirements and specifications that must be met by the bus</p>	<ol style="list-style-type: none"> 1. Buses must comply with Gulf specifications and be periodically maintained by the company, and it's fitting to operate must be ensured, while keeping records to show them to the authority official upon inspection. 2. The operational life of the bus must not exceed five years or 1,300,000 kilometers (coach buses, European Bus Classification No. 3). 3. Buses must be inspected and maintained according to requirements specified by the bus manufacturer. 4. The bus must be equipped with all controls to mitigate the dangers of bus fires, including a fire extinguisher system (according to the bus size). 5. The authorized person must provide a camera surveillance system inside the bus, as the bus must be equipped with systems that enable authorized person to monitor of the bus, the driver, the driver's driving technique of the bus throughout the entire route of the bus, the driver's driving hours, rest times, and the bus ride. 6. Emergency exits must be provided, maintained and accessible according to the standard specifications of the bus. 7. The authorized person must ensure the validity of the bus and its main aspects, including but not limited to the tires, at all times and before each trip. 8. The permitted weight of luggage must be adhered to according to the manufacturer's specifications for each bus. 9. A reflective triangle must be provided on the bus. 10. The authorized person must have a manual lever and wheel wrench. 11. Quick fixing tools must be provided. 12. The authorized person must provide internal overhead shelves in the buses and a luggage storage warehouse with sufficient space to contain passengers' luggage on buses.
<p>Driver Requirements:</p>	<ol style="list-style-type: none"> 1. The authorized person must raise drivers' awareness and ensure that they are familiar with safe driving, the locations of tunnels, barriers, bridges, and crossing intersections, the locations, types, and meanings of warning signs, and must provide them with training on these signs, and other things that the bus driver is required to pay attention to and be careful about when driving passenger buses inside and outside the state. 2. The authorized person must furnish drivers and ensure their awareness of the laws of the states to be entered to guarantee the compliance with laws related to traffic security and safety. 3. The performance of drivers must be followed on, and in the case of non-compliance or low performance, drivers must be trained by one of the training institutes approved by the RTA.

	<ol style="list-style-type: none"> 4. An alternative driver must be provided for international lines' trips, while the driving hours for one driver must not exceed 4 consecutive hours, and a maximum of ten hours per shift. Automated systems are to be in place to enable the smart monitoring of the driver while driving the bus. 5. It must be ensured that the driver physical and medical fitness is healthy, free of communicable diseases, and that the license and other required documents on an annual basis are valid. 6. Adherence to the lane designated for buses on the roads and avoidance of driving on the far left lanes on the roads must be ensured.
<p>General Requirements and Specifications</p>	<ol style="list-style-type: none"> 1. The authorized person must provide comprehensive insurance for buses, which covers liability towards third parties, the driver, passengers, and all natural risks, and must be valid during the period of operation. 2. Contact information with the company, drivers, and trip times must be provided to enable contacting in emergency cases for each trip. 3. A number that can be contacted in case of complaints must be provided. 4. The shoulder of the road must not be stopped at and a safe stop in emergency cases must be ensured. 5. The necessary permits must be obtained from the competent authority in the state. 6. Posters containing passenger safety instructions must be provided. 7. A copy of the bus and driver permit must be available at all times. 8. In the case of any traffic accident occurring within the borders of the Emirate of Dubai, the authorized person must immediately notify the RTA. 9. In the case of any violations or dangerous behaviors committed by drivers within the borders of the Emirate of Dubai, the company must notify the concerned parties in the RTA.
<p>Service Provision Channels</p>	<p>Applications to be submitted through RTA's website (www.rta.ae).</p>