

Executive Council Resolution No. (47) of 2017

Regulating the Activities of

Transportation by, and Rental of, Vehicles in the Emirate of Dubai

We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council,

After perusal of:

Federal Law No. (21) of 1995 Concerning Road Traffic, its Implementing Bylaw, and their amendments;

Federal Law No. (9) of 2011 Concerning Land Transport and its Implementing Bylaw;

Federal Law No. (2) of 2015 Concerning Commercial Companies;

Law No. (3) of 2003 Establishing the Executive Council of the Emirate of Dubai;

Law No. (9) of 2004 Concerning the Dubai International Financial Centre and its amendments;

Law No. (17) of 2005 Establishing the Roads and Transport Authority and its amendments;

Law No. (14) of 2009 Concerning the Pricing of Government Services in the Emirate of Dubai and its amendments;

Law No. (13) of 2011 Regulating the Conduct of Economic Activities in the Emirate of Dubai and its amendments;

Law No. (1) of 2016 Concerning the Financial Regulations of the Government of Dubai;

Law No. (8) of 2016 Regulating the Grant of Law Enforcement Capacity in the Government of Dubai;

Law No. (12) of 2016 Regulating the Security Industry in the Emirate of Dubai;

Decree No. (22) of 2005 Concerning Use of the Electronic Information System of Car Rental Agencies;

Decree No. (22) of 2009 Concerning Special Development Zones in the Emirate of Dubai;

Executive Council Resolution No. (8) of 2008 Establishing the Licensing Agency of the Roads and Transport Authority;

Executive Council Resolution No. (15) of 2012 Approving the Violations and Fines Schedule for the Electronic Information System of Car Rental Agencies;

Executive Council Resolution No. (64) of 2016 Approving the Organisational Structure of the Roads and Transport Authority; and

The legislation establishing and regulating free zones in the Emirate of Dubai,

Do hereby issue this Resolution.

Definitions

¹Article (1)

The following words and expressions, wherever mentioned in this Resolution, will have the meaning indicated opposite each of them unless the context implies otherwise:

Emirate:	The Emirate of Dubai.
RTA:	The Roads and Transport Authority.
Director General:	The director general and chairman of the Board of Executive Directors of the RTA.
Agency:	The Licensing Agency of the RTA.
Activity:	Any of the activities which an Establishment is authorised to conduct and which are stated in Schedule (1) attached hereto or determined pursuant to a resolution of the Director General.
Establishment:	A company or sole proprietorship authorised to conduct the Activity in the Emirate. This includes its branches.
System:	The Electronic Information System of Car Rental Agencies regulated by the above-mentioned Decree No. (22) of 2005 or any other superseding legislation.
Vehicle:	Any motorised or electric machine, Pedal Cycle, Motorcycle, Carriage, or other machine designed to run on Roads, whether mechanically or electrically propelled or otherwise. This includes Tractors.
Logistic Services:	The services related to the management, planning, and control of the flow of goods and services from points of origin to points of consumption. These include land freight, distribution, delivery, and transshipment.

¹ Amended by Ar. 1 of Executive Council Resolution No. (2) of 2022

Permit: A document issued by the Agency authorising an Establishment to conduct the Activity in the Emirate.

Scope of Application

Article (2)

This Resolution will apply to the Establishments operating in the Emirate, including Special Development Zones and free zones such as the Dubai International Financial Centre.

Conducting the Activity²

Article (3)

- a. No individual or entity may conduct the Activity in the Emirate without first obtaining a Permit. This does not apply to Government Entities.
- b. A Permit will be valid for a period of one (1) year, renewable for the same period. A renewal application must be submitted at least thirty (30) days prior to the date of its expiry.
- c. The Agency may, in accordance with the relevant conditions and procedures it adopts, extend the validity of a Permit for a period not exceeding three (3) years.
- d. The implementing bylaw of this Resolution will determine the conditions, procedures, and requirements that must be met, and the documents that must be provided, for a Permit to be issued and renewed.

Functions of the Agency

Article (4)

The Agency will have the duties and powers to:

1. determine Permit applications;
2. determine the number of Vehicles that an Establishment may use in conducting the Activity;
3. monitor compliance by Establishments with the terms of their Permits;

² Amended by Ar. 1 of Executive Council Resolution No. (2) of 2022

4. create a database of the Activities, Establishments, and Vehicles to which this Resolution applies;
and
5. exercise any other duties or powers required for regulating the Activity in the Emirate.

Obligations of Establishments

³Article (5)

An Establishment must:

1. comply with the bylaws, resolutions, and instructions issued by the RTA in respect of conducting the Activity;
2. provide office space, Vehicles, and car parks that are appropriate for the authorised Activity, and that are in conformity with the rules and standards adopted by the Agency in this respect;
3. conduct the Activity stated in its Permit;
4. inscribe, clearly and legibly on the body of each Vehicle, the name of the Establishment and the kerb and gross weight of the Vehicle, as prescribed by the Agency in this respect;
5. not stick or hang any advertising material on the body of a Vehicle without first obtaining the relevant approval of the RTA;
6. not assign the Permit to others or dispose of it, in any manner whatsoever, without first obtaining the relevant approval of the Agency;
7. obtain the licences and authorisations required under the legislation in force in the Emirate;
8. have the Vehicles used in conducting the Activity inspected, when issuing or renewing their licences, at the service centres determined by the Agency for this purpose;
9. not cease the Activity without first obtaining the approval of the Agency. This approval will be issued in accordance with the conditions and procedures adopted by the Agency in this respect;

³ Amended by Ar. 1 of Executive Council Resolution No. (2) of 2022

10. use, in conducting the Activity, the car parks and places designated by the RTA and the competent entities in the Emirate;
11. cooperate with RTA employees and authorised representatives; and provide the Agency with the information, data, and documents it requires;
12. meet the Vehicle technical requirements prescribed by the Agency and the competent Government Entities, depending on the authorised Activity;
13. maintain, for the periods prescribed by the Agency in this respect, records containing all the data related to conducting the Activity;
14. install, in accordance with the rules adopted by the Agency in this respect, the Vehicle tracking system approved by the Security Industry Regulatory Agency;
15. subscribe to, and register on, the systems and platforms adopted by the RTA, including the System;
16. comply with the agreements concluded with the RTA; and
17. comply with any other obligations prescribed by the implementing bylaw of this Resolution

Procedures and Measures

Article (6)

In accordance with the exigencies of public interest, the RTA may take the procedures and measures it deems appropriate to redress or avert the negative impacts that may be caused by the Vehicles of an Establishment whether on road traffic and safety, on road users, or on public health and safety and the environment. The RTA will not be responsible for any consequences, nor will it be liable for compensation for any damage arising from these procedures or measures.

Fees

Article (7)

In return for issuing the Permits and providing the services stated in Schedule (2) attached hereto, the Agency will charge the fees indicated opposite each of these Permits and services.

Violations and Administrative Penalties

⁴Article (8)

- a. Without prejudice to any stricter penalty stipulated in any other resolution, a Person who violates any of the provisions of this Resolution, its implementing bylaw, or the resolutions issued in pursuance thereof will be punished by the fines indicated in Schedule (3) attached hereto. Upon repetition of the same violation within one (1) year from the date of the previous violation, the amount of the fine will be doubled. A fine must not exceed ten thousand dirhams (AED 10,000.00).
- b. In addition to the penalty of a fine referred to in paragraph (a) of this Article, the RTA may take one or more of the following measures and actions against a violator:
 1. serving a written warning;
 2. suspending the Activity for a period not exceeding six (6) months; and/ or
 3. revocation of the Permit.

Law Enforcement

Article (9)

The RTA employees nominated pursuant to a resolution of the Director General will have the capacity of law enforcement officers to record the acts committed in breach of the provisions of this Resolution, its implementing bylaw, and the resolutions issued in pursuance thereof. For this purpose, they may access Establishments or any of their facilities; inspect their Vehicles; review their registers and documents; issue the necessary violation reports; and seek the assistance of the concerned Government Entities in the Emirate, including police personnel. '

⁴ Amended by Ar. 1 of Executive Council Resolution No. (2) of 2022

Grievances

⁵Article

(10)

Any affected party may submit a written grievance to the Director General against the decisions, procedures, and measures taken against him in accordance with the provisions of this Resolution and its implementing bylaw, within thirty (30) days from the date of being notified of the contested decision, procedure, or measure. The grievance will be determined, within thirty (30) days from the date of its submission, by a committee formed by the Director General for this purpose, and the decision issued by the committee on the grievance will be final.

Payment of Fees and Fines

Article (11)

The fees and fines collected pursuant to this Resolution will be paid to the Public Treasury of the Government of Dubai.

Compliance

Article (12)

All Establishments conducting the Activity by the effective date of this Resolution must comply with the provisions of this Resolution within a period not exceeding one (1) year from that effective date. The Director General may, where required, extend this grace period once for the same period.

Issuing Implementing Resolutions

Article (13)

The Director General will issue the implementing bylaw and resolutions required for the implementation of the provisions of this Resolution. The implementing bylaw and resolutions will come into force only upon publication in the Official Gazette of the Government of Dubai.

Repeals

Article (14)

Any provision in any other resolution will be repealed to the extent that it contradicts the provisions of this Resolution.

⁵ Amended by Ar. 1 of Executive Council Resolution No. (2) of 2022

Publication and Commencement

Article (15)

This Resolution will be published in the Official Gazette and will come into force sixty (60) days after the date of its publication.

Hamdan bin Mohammed bin Rashid Al Maktoum

Crown Prince of Dubai

Chairman of the Executive Council

Issued in Dubai on 15 June 2017

Corresponding to 20 Ramadan 1438 A.H.

Schedule (1)⁶

**Authorised Activities and Services Related to
Transportation by, and Rental of, Vehicles**

SN	I. Transportation Activities
1	Transport of Vehicles
2	Towing and transport of Vehicles
3	Towing and transport of Motorcycles
4	Land Transport and land towing of boats and personal watercraft
5	Transport of new and used furniture
6	Land Transport of raw materials
7	Transport of goods by heavy Trucks
8	Transport of goods by light Trucks
9	Transport by special-purpose Vehicles
10	Collecting, removing, and transporting garbage by Vehicles
11	Transport of animal fodder and feed
12	Providing sewerage and dewatering services by Vehicles
13	Transport by refrigerated Vehicles
14	Construction and demolition Waste collection and transportation services
15	Hazardous Waste collection and transportation services
16	Transport of potable water

⁶ Amended by Ar. 2 of Executive Council Resolution No. (2) of 2022

17	Transport of animals
18	Transport of petroleum products and by-products
19	Transport of hazardous materials
20	Transport of radioactive materials
21	Transport of explosives
22	Transport and distribution of diesel fuel
23	Transport of biological materials
24	Transport of lubricant and petrol waste
25	Transport of chemicals and chemical waste
26	Fuel delivery and Vehicle refuelling services
27	Transport of documentation
28	Transport of packages
29	Transport of postal mail
30	Transport of money, jewellery, and precious items
II. Transport Services Management Activities	
31	Logistic Services
32	Domestic gas distribution
33	Distribution of Vehicle fuel
34	Coordinating and providing delivery services
35	Sale of goods using Vehicles

36	Fleet management
37	Transport of the sick and elderly in non-emergency cases
38	On-road heavy lift solution services
39	Mobile Vehicle maintenance services
40	Providing services using Vehicles
III. Rental Services	
41	Renting out buses
42	Renting out cars
43	Renting out Motorcycles
44	Renting out Pedal Cycles
45	Renting out electric bikes
46	Renting out electric scooters
47	Renting out special-purpose Vehicles
48	Renting out recreational Motorcycles
49	Renting out race cars
50.00	Renting out caravans
51	Renting out general-purpose Trucks
52	Renting out Vehicle transporters
53	Renting out Vehicles designed for collecting, removing, and transporting garbage
54	Renting out liquefied gas tankers

55	Renting out refrigerated Vehicles
56	Renting out driving test Vehicles
57	Renting out sewage water tankers and vacuum tankers
58	Renting out wheeled motorised lifting, loading, building, and construction equipment
59	Renting out recreational Vehicles
IV. Other Support Services	
60	Vehicle registration services
61	Training services and activities related to transport
62	Using electronic platforms, smart applications, or any other means for renting out Vehicles
63	Managing transport and delivery requests using electronic platforms and smart applications
64	On-demand Passenger transport requested through telephone calls, electronic platforms, and smart applications
65	Organising Vehicle auctions
66	Organising Vehicle auctions through electronic platforms, smart applications, and other means

Schedule (2)⁷**Fees for Permits and Authorisations Issued, and Services Provided, by the Agency**

SN	Description	Fee (in dirhams)
1	Issuing or renewing a Permit for an Establishment	1,000.00
2	Issuing or renewing a Permit for an Establishment to conduct the fleet management Activity	5,000.00
3	Issuing or renewing a Permit for an Establishment to open a counter	300.00
4	Revoking an Establishment's counter Permit	100.00
5	Cancelling an Activity	100.00
6	Revoking an Establishment's Permit or a Vehicle licence	100.00
7	Approving a business relocation	100.00
8	Approving training on the System	100.00
9	Issuing a letter to the notary public approving the memorandum of association of an Establishment	100.00
10	Issuing a 'To Whom It May Concern' certificate	50.00
11	Issuing a list of Establishments operating in the Emirate	50.00
12	Varying the details of a Permit	500.00
13	Approving a contract to conduct the fleet management Activity	200.00
14	Application for suspension of the Activity	100.00
15	Application for resumption of a suspended Activity	100.00

⁷ Amended by Ar. 2 of Executive Council Resolution No. (2) of 2022

Schedule (3)⁸

Violations and Fines

SN	Violation	Fine (in dirhams)
1	Conducting the transport Activity or renting out Trucks, tankers, or heavy machinery without a Permit	10,000.00
2	Conducting the transport Activity or renting out buses and towing Vehicles without a Permit	8,000.00
3	Conducting the transport or rental Activity without a Permit	5,000.00
4	Conducting the Activity of transport or renting out of bikes without a Permit	3,000.00
5	Conducting the Activity after expiry of the Permit	AED 1,000.00 per month of delay
6	Sticking or hanging any advertising material on the body of a Vehicle without first obtaining the relevant approval from the RTA	5,000.00
7	Failure by a Vehicle to meet the technical requirements	3,000.00
8	Using a Vehicle for other than the authorised purposes	4,000.00
9	Obstructing the work of RTA employees or inspectors	500.00
10	Failure to inscribe clearly and legibly the name of the Establishment and the kerb and gross weight of the Vehicle on the body of the Vehicle	500.00
11	Ceasing the Activity, assigning a Permit, making any modifications to a Permit, or disposing of a Permit in any manner whatsoever,	AED 500.00 per month, up to AED

⁸ Amended by Ar. 2 of Executive Council Resolution No. (2) of 2022

	without first obtaining the relevant approval of the Agency	5,000.00
12	Failure to maintain the records containing all the data related to conducting the Activity by an Establishment for the period prescribed by the Agency	500.00
13	Failure to provide the Agency with the information, documents, data, or statistics that the Agency requires and deems necessary to access	500.00
14	Parking or using Vehicles in unauthorised areas	200.00
15	Violating any bylaws, resolutions, or instructions issued by the RTA in respect of conducting the Activity	2,000.00
16	Failure to comply with the terms of conducting the Activity stated in the Permit, or conducting any activity other than that stated in the Permit	3,000.00
17	Failure to install the Vehicle tracking system approved by the Security Industry Regulatory Agency, in accordance with the rules adopted by the Agency in this respect	4,000.00
18	Failure to have the Vehicles inspected, when issuing or renewing their licences, at the service centres determined by the Agency for this purpose	3,000.00
19	Managing fleets of Vehicles without a Permit	10,000
20	Opening a counter for the Establishment without a Permit or with an expired Permit	700.00