

Activity Description Card/Car Rental

Legislation	Resolution of the Executive Council No. 47/2017 regulating vehicle transport and rental activities in Dubai and amendments thereto.																	
Activity Name	Car Rental	Activity Code	RTA: 5 Department of Economy and Tourism: 7710001															
Activity Description	Establishments that rent vehicles without drivers for a minimum of one day, and it can be with ordinary vehicles, self-driving vehicles, semi-autonomous vehicles, or any other type to be developed in the future.																	
Governing Dep't Name	Commercial Transport Activities Dep't	Permit-Issuing Dep't	Commercial Transport Activities Dep't															
Entities to be visited before obtaining a permit	- Licensing bodies (Department of Economy and Tourism - Free Zones and Development Areas) - Licensing Agency (Commercial Transport Activities Dep't)																	
Entities to be visited after obtaining a permit	Nil																	
Fees	<ul style="list-style-type: none"> License/permit renewal: AED 1000 Training fee: AED 100 Categories Table: <table border="1" data-bbox="537 888 1531 1199"> <thead> <tr> <th>Categories</th> <th>Number of Vehicles Licensed for Leasing</th> <th>Annual Fees Due</th> </tr> </thead> <tbody> <tr> <td>First</td> <td>100 and below</td> <td>AED 2000</td> </tr> <tr> <td>Second</td> <td>101 - 500</td> <td>AED 4000</td> </tr> <tr> <td>Third</td> <td>501 - 1000</td> <td>AED 5000</td> </tr> <tr> <td>Fourth</td> <td>1001 and above</td> <td>AED 6000</td> </tr> </tbody> </table>			Categories	Number of Vehicles Licensed for Leasing	Annual Fees Due	First	100 and below	AED 2000	Second	101 - 500	AED 4000	Third	501 - 1000	AED 5000	Fourth	1001 and above	AED 6000
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Conditions and Procedures of Issuing the Permit	<ol style="list-style-type: none"> To issue the permit, the applicant shall obtain the initial approval of the licensing authority in the Emirate. The owner of the establishment, or his legal representative, submits the permit application prepared by the RTA through its approved service delivery channels, accompanied by the following documents: <ol style="list-style-type: none"> The initial approval to conduct the activity issued by the licensing authority in the Emirate for new establishments, and a copy of the commercial license for existing establishments. The approval of the competent authority to carry out the activity if the legislation in force requires obtaining such approval. A copy of the valid passport or identity card of the establishment's owner and all partners, in addition to a copy of the valid residency voucher for the non-citizen partner. An undertaking to abide by the conditions and requirements necessary to carry out the activity. 																	
Responsibilities of the Entity	<ol style="list-style-type: none"> Comply with the regulations, resolutions and instructions of the RTA regarding the activity. Provide an office, vehicles and parking spaces commensurate with the nature of the activity authorized to be practiced, and comply with the controls and standards approved by the Agency in this regard. Carry out the activity specified in the permit. The vehicle designated to carry out the authorized activity shall be registered in the Emirate of Dubai, whether it is owned or leased by the establishment. Refrain from pasting or carrying any promotional material on the body of the vehicle before obtaining prior approval from the RTA. Not to assign the permit to a third party or dispose of it in any way, except after obtaining the prior approval of the Agency. Use the parking spaces approved by the RTA and concerned bodies in the Emirate when practicing the activity. Cooperate with RTA officials and those authorized by the RTA, and provide the Agency with the required information and documents. Install the tracking system approved by the Security Industry Regulatory Agency, in accordance with instructions approved by the Agency in this regard. 																	

- 10- Commitment to obtain a tracking system installation certificate approved by the Security Industry Regulatory Agency and the certificate is required to be renewed on an annual basis
- 11- Comply with the technical requirements of the vehicle, approved by the Agency and the competent government authorities, according to the activity authorized to be practiced.
- 12- Obtain licenses and permits required by the legislation in force in the Emirate.
- 13- The vehicles in which the activity is carried out shall be inspected when licensing or renewing its license at the service centers specified by the Agency in this regard.
- 14- Not to stop practicing the activity without obtaining the prior approval of the Agency. This approval shall be issued in accordance with the conditions and procedures adopted by the Agency in this regard.
- 15- Keep records that include all data related to the practice of the activity for the periods specified by the Agency in this regard.
- 16- Comply with the times and places when and where the practice of the activity is prohibited as determined by the competent authority in this regard.
- 17- Obtain the approval of the Agency in case of changing the location of the establishment.
- 18- Adhere to the terms and conditions of the approved technical examination determined by the Agency.
- 19- Not to load any passenger in the vehicle designated for carrying out the activity other than those working in the facility.
- 20- Use the vehicle for authorized use only.
- 21- Fulfill the security and safety stipulations set by the concerned body.
- 22- Report the failure of the electronic information system, within a maximum of three hours.
- 23- Obtain training on the information system of electronic car rental offices.
- 24- It is prohibited to practice the activity of leasing vehicles on hourly basis.
- 25- Not adding the activity of transporting passengers in luxury cars and the activity of renting cars by hours with the activity of renting cars.
- 26- Allow the borrowing system only from vehicles that are not owned by the establishment, provided that they belong to a licensed rental facility in the Emirate of Dubai.
- 27- Subscribe and register in the systems and platforms approved by the RTA, including the system.
- 28- Commitment to use the user guide of the Transport Activities Rental System "TARS".
- 29- Agree to undertake to comply with the additional requirements set by the Agency..

Special requirements

The mechanism for calculating the age of vehicles and their replacement:

New light vehicles (they shall meet all the requirements below)

- 30- To be bought from the authorized agent located inside the state - zero kilometers.
- 31- **Vehicle registration controls:** The year of manufacture of the vehicle shall not be less than (3) years from its date of registration.
- 32- **Vehicle replacement life:** The registered vehicle shall be replaced after (4) years from its date of registration.

Used and imported vehicles: (they shall meet all the requirements below)

- 33- **Vehicle registration controls:** The year of manufacture of the vehicle shall not be less than (4) years from its date of registration, provided that it passes the technical examination.
- 34- **Vehicle replacement life:** The registered vehicle shall be replaced after (4) years from its date of manufacture.

New luxury vehicles specified by the Licensing Agency

- 35- To be bought from the authorized agent located inside the state - zero kilometers.
- 36- The vehicle shall be on the list approved by the Licensing Agency.
- 37- **Vehicle registration controls:** The year of manufacture of the vehicle shall not be less than (3) years from its date of registration.
- 38- **Vehicle replacement life:** The registered vehicle shall be replaced after (10) years from its date of registration.

Used/imported luxury vehicles from outside the state which are determined by the Licensing Agency

- 39- The vehicle shall be on the list approved by the Licensing Agency.
- 40- **Vehicle registration controls:** The year of manufacture of the vehicle shall not be less than (4) years from its date of registration, provided that it passes the technical inspection.
- 41- **Vehicle replacement life:** The registered vehicle shall be replaced after (10) years from its date of manufacture.

	<p>Classic vehicles:</p> <p>42- Vehicle life: The vehicle's life shall be (30) years old or more from the date of manufacture, provided it is approved by the Technical Committee of the Vehicle Licensing Department.</p>
<p>Service Delivery Channels</p>	<p>Applications to be submitted through RTA's website (www.rta.ae)</p>