

The Roads & Transport Authority – Customer Service Center is pleased to announce to the public the addresses and locations of Customer Service Centers in Dubai, aiming to reach the highest standards and means of services to each client.

Service Provided	Center	Location	Working Hours
Licensing Agency			
Drivers Licensing	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30 pm
	Al-Barsha Licensing	Al-Qouz Industrial	From 07:30 am to 02:30 pm
	Union Co-op, Al-Towar	Al-Towar	From 09:00 am to 09:00 pm
	Union Co-op, Al-Safa	Umm Suqeim	From 09:00 am to 09:00 pm
	Jumeirah Plaza	Jumeirah	From 09:00 am to 09:00 pm
	Dubai Media City	Dubai Media City	From 09:00 am to 03:00 pm
Vehicle Licensing	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30 pm
	Ducamz Center – Customs	Ras Al-Khor	From 07:30 am to 07:30 pm
	Motor Car Showrooms- Al-Aweer	Ras Al-Khor	From 07:30 am to 09:00 pm
Issuing Registration Cards – Drivers Licensing	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30 pm
	City Center	Port Saeed	From 09:00 am to 09:00 pm
Vehicle Testing & Registration	Al-Ghandi Co. (Tamam)	Ras Al Khor Industrial	From 08:00 am to 09:00pm
	Wasel (Belhasa)	Al Jadaf	From 08:00 am to 09:00pm
	Tasjeel Al Qusais	Muhaisna	From 07:00 am to 09:00pm
	Tasjeel Jebel Ali	Jebel Ali / Gate 18	From 07:00 am to 09:00pm
	Tasjeel Al Warsan	Warsan / University City Rd	From 07:00 am to 09:00pm
	Tasjeel Al Barsha	Al Qouz Industrial	From 07:00 am to 09:00pm
	Shamil Al Adid	Al Mankhool	From 04:00 am to 08:00pm
	Shamil Muhaisna	Al Qusais Industrial	From 04:00 am to 08:00pm
	Shamil Nad Al Humar	Nad Al Humar	From 04:00 am to 08:00pm
Driving & Driver Testing	Galadari Institute	Al Qusais Industrial	From 09:00 am to 05:00pm
	Emirates Institute – Deira	Al Qusais Industrial	From 09:00 am to 05:00pm
	Dubai Driving Institute	Dry Dock/ Jumeirah Rd	From 09:00 am to 05:00pm
	Belhasa Institute/Al Wasl Rd	Al Wasl	From 09:00 am to 05:00pm
	Belhasa Institute / Al Jadaf	Al Jadaf	From 09:00 am to 05:00pm
	Belhasa Institute / Jebel Ali	Jebel Ali Free Zone	From 09:00 am to 05:00pm
	Al Ahli Driving Institute	Al Qouz Industrial	From 09:00 am to 05:00pm
Drivers Licensing, Vehicle Licensing, Commercial Licensing, Distinguished Numbers, Institutes, Control & Inspection	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30pm
	Deira Licensing	Al Towar	From 07:30 am to 02:30pm
Vehicle Dealers			
Vehicle Testing & Licensing	Juma Al Majid Vehicle Licensing	Deira, Al Ittihad Road	From 08:00 am to 07:30pm
	Arabian Automobiles (Nissan)	Deira	
	Al Futtaim (Toyota Festival City)	Deira, DNATA Intersection	
	Al Futtaim (Toyota-Deira)	Sheikh Zayed Rd	
	Al Futtaim (Honda Festival City)	Deira	From 08:00 am to 07:30pm
	Commercial Enterprises	Deira, DNATA Intersection	
	Gargash Enterprises	Deira Al Ittihad Rd	
Vehicle Testing	Galadari Motors	Deira	
	Al Ghandi Motors	Deira	
Vehicle Licensing	Suwaidan Co. (Peugeot)	Deira	
	Al Habtoor Motors	Deira	
Parking Dep't			
Receiving of Complaints. Booking of Public Parking Application. Occupation of External Patios Application (Restaurants, Cafeterias)	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30pm
	Al Ghubaiba Offices	Al Ghubaiba	From 07:30 am to 02:30pm
Collection of parking fines. Refund of fines. Selling of seasonal cards	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30pm
	Al Towar Center	Al Towar Center	From 07:30 am to 02:30pm
Issuing clearance certificates to other emirates' traffic bodies. Booking a parking for promotional campaign. Renewal of Occupation of External Patios Application	Main Customer Service Center	Umm Rumool	From 07:30 am to 02:30pm
	Al Karama Center	Dubai Municipality Bldg (Karama)	From 07:30 am to 02:30pm
Marine Transport			
Passenger transport from Bur Dubai to Deira	Bani Yas Station	Bani Yas Road	
	Al Sabkha Station	Bani Yas Road	
	Deira Old Souk Station	Opposite to Deira Old Souk	
	Al Seef Station	Al Seef Road	From 06:00 am to 11:00pm
	Dubai Old Souk Station	Dubai Old Souk	
	Al Shindaga Licensing & Registration	Al Shindaga (near Heritage Village)	
Dubai Taxi	Bur Dubai Station	Al Shindaga Souk	
	Following-up lost items, Female Taxi Drivers for Family Transport		
	Air Port Taxi	Dubai International Airport / Terminal 1	24 hours service
Long-term booking services (daily request). Car rental service (hourly). Special need persons service. Visual presentations service. Deferred payment system service. Advertising on vehicle bodies service. Conferences & expos site organization service. Provision of public parking at various sites. Registration in importers register. Subscription to tenders. Issuing NOCs to banks regarding owners of taxi numbers. Issuing & delivering of taxi number owning certificate. Changing account number and bank of taxi number owner. Changing account number of taxi number owner. Transferring the monthly income based on a letter of attorney from the owner. Transferring the monthly income to the heir / based on a letter of attorney from the heirs. Issuing letters to government departments and agencies in reply to queries regarding taxi plates			The Center: Customer Service Location: Muhaisna Working hours: From 07:30 to 02:30 pm